Read This First

Someone settling an estate in your family sent you a family copy: where things stand, what is done, what is next, and the key dates. This free viewer opens it. It is read-only, needs no account, and never goes online.

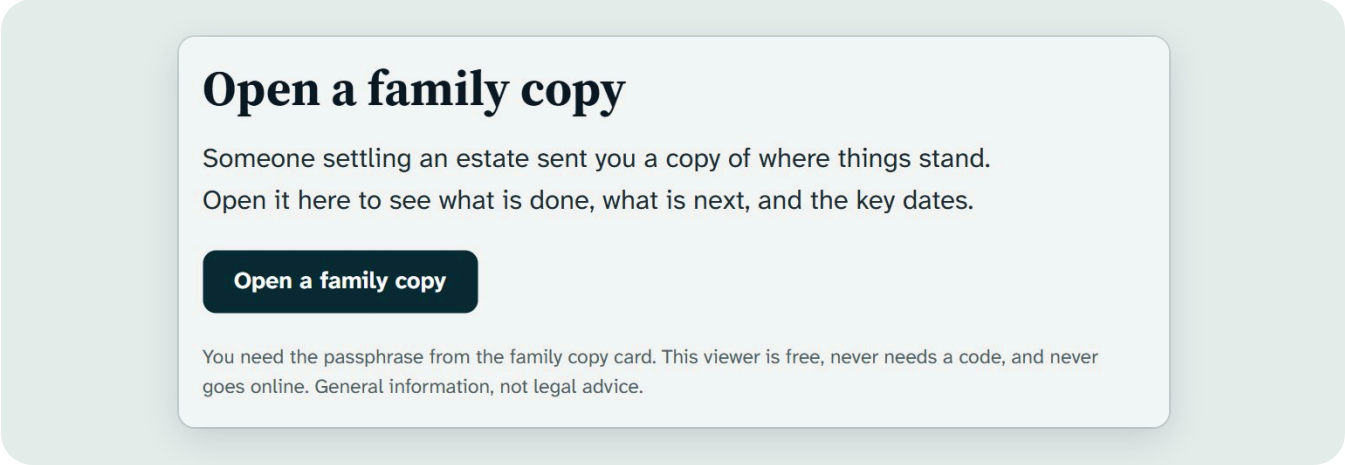
1 On Windows

1. Find the zip file you downloaded (usually in **Downloads**). Right-click it, choose **Extract All**, then **Extract**.
2. In the new folder, double-click **2 Open Family Viewer**. It opens in your web browser.
3. Click **Open a family copy** and pick the file you were sent. It ends in **.kinpromise**.
4. Type the passphrase from the **family copy card** you were given: four short words.

2 On a Mac

1. Double-click the zip file in **Downloads**. A folder appears next to it.
2. Open the folder and double-click **2 Open Family Viewer**. If it opens in a program other than Safari or Chrome, right-click it and choose **Open With**, then **Safari**.
3. Then **Open a family copy** and the four words, the same as above.

What you will see



The first screen of the Family Viewer.

After the passphrase, the copy opens on **Where things stand**. Short tabs show what is done and next, the key dates, and, if the executor chose to include them, the ledger and what was owned. Nothing in it can be changed.

A newer copy

When the executor sends a newer copy, open it the same way. Every newer copy uses the same four words, so keep the card. The viewer tells you if you open an older copy after a newer one.

If it will not open

- **"That's not it":** check the four words on the card, typed exactly as printed, with a space between each.
- **A page that says to take the folder out first:** you opened it from inside the zip. Do step 1 above, then open it from the new folder.
- **Lost the card:** ask the executor to print you a new one. It has the same four words.

GOOD TO KNOW

The copy holds no passwords. Anyone with the file and the card can read it, so keep both private. General information, not legal, tax or medical advice.